



CSR REPORT
2024

GROWING TOGETHER

Inclusive Development for Shared Progress

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In Uzbekistan, after harvest, cotton stalks are distributed to the low-income families of the communities for their household needs.

Photo credit: Indorama Agro, Uzbekistan

MESSAGE FROM THE LEADERSHIP

Dear Stakeholders,

We are glad to present our third CSR Report, one that reflects our steadfast commitment to Growing Together and supporting Inclusive Development for Shared Progress. At Indorama, as we celebrate 50 years of existence, we take pride in taking actions that are rooted in our core values. They are our Compass that guides our social responsibility journey.

Meaningful progress happens when intent meets collective action. In 2024, our efforts were anchored on how development should be collaborative, inclusive, and rooted in mutual respect. We have spent around USD 5 million globally, benefiting around 1.1 million individuals during the year.

As a Group, we continue to prioritize our six key areas: Education, Health, Infrastructure, Income Generation, Drinking Water and Sanitation, and Community Engagement (in alignment with UN SDGs). Our global footprint allows us to address diverse challenges and implement projects that are scalable and grounded in local insight and cultural competence.

Anchored to the spirit of inclusivity, we work in partnership with local stakeholders. This helps us ensure that every intervention reflects the community’s needs and a shared vision for progress. Ranging from education and health initiatives to supporting income generation and civic engagement, we design our programs for resilience and long-term impact.

Within this report, you will read stories that speak of the spirit of women building livelihoods, of children learning in improved classroom environments, and of communities celebrating when they receive a regular supply of clean drinking water and sanitation facilities. These aren’t just success stories; they remind us of what is possible when we grow together with shared responsibility and collective intent.

We extend our heartfelt thanks to our passionate colleagues across the organization, partners, government authorities, and communities, who contribute to the impact we strive to create each day.

The words of Helen Keller inspire us: “Alone, we can do so little; together, we can do so much”



Sri Prakash Lohia
Chairman



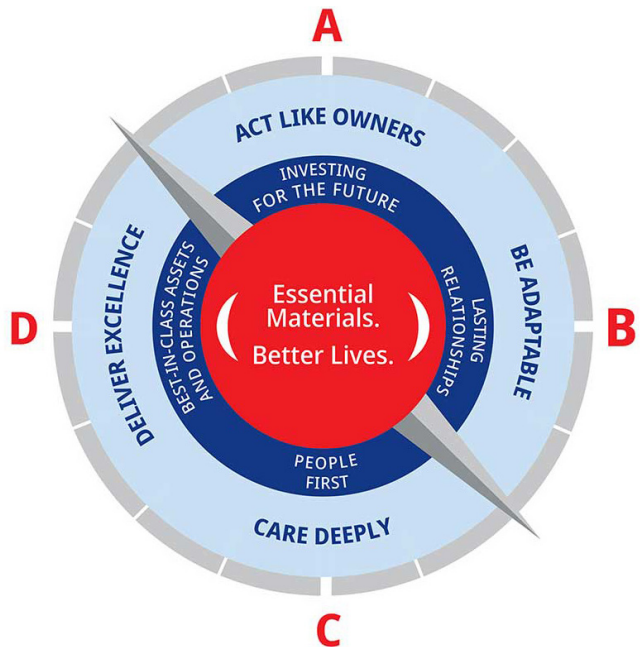
Amit Lohia
Vice Chairman

ABOUT INDORAMA

Group Overview

Founded in 1975, our Company has evolved from a single-product operation into a global, multi-product group, delivering fertilizers, polymers, fibers, yarns, and medical gloves. Our relentless pursuit of excellence and sustainability ensures that we meet our customers' evolving needs while minimizing our environmental impact and strengthening the communities we touch.

Across all our locations and operations, we are united by our consistent commitment to quality, integrity, and inclusive progress.



Indorama's Compass captures our purpose, vision, capabilities, and values

Products

Fertilizers	Other Products
<ul style="list-style-type: none"> • Nitrogen • Phosphates & NPK • Additives 	<ul style="list-style-type: none"> • Agri Inputs • Sodium Cyanide • Ammonium Nitrate
Medical Gloves	Polymers
<ul style="list-style-type: none"> • Medical Gloves 	<ul style="list-style-type: none"> • Polyolefins • PET Resins
Fibers & Yarns	
<ul style="list-style-type: none"> • Polyester • Cotton Fibers 	<ul style="list-style-type: none"> • Spandex • Spun Yarn



26,000+

Workforce employed



50 years

of Innovation, Impact, and Partnerships



40

Manufacturing sites with best in class assets

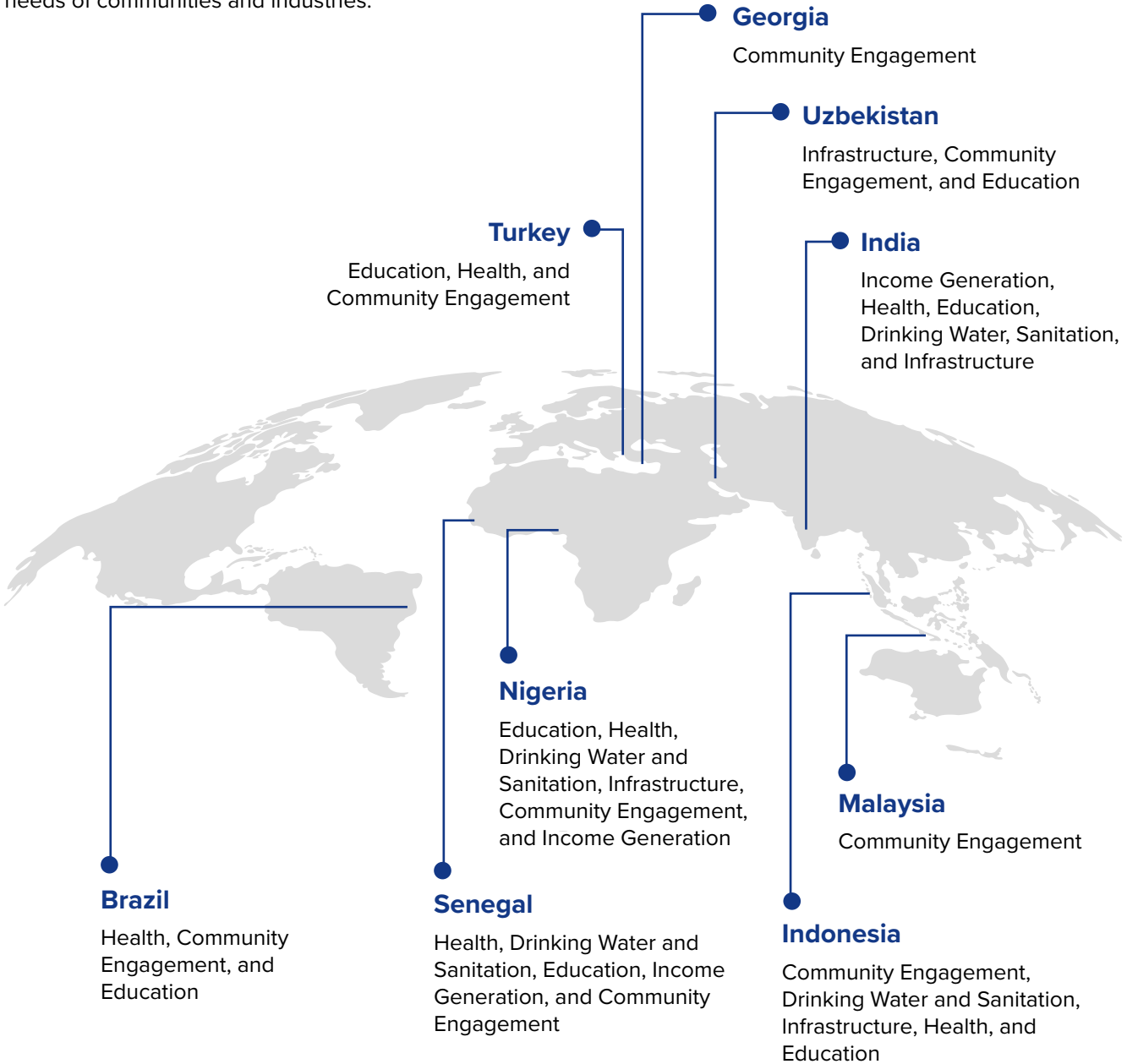


5 million+

Farmers
Our Fertilizer Reach

Global presence

Our global footprint is across Asia, Africa, Europe, and South America. Our world-class manufacturing facilities and deep local expertise enable us to deliver tailored solutions that meet the diverse needs of communities and industries.



~USD 5 million
spent on CSR activities globally

~1.1 million
beneficiaries reached

IRC data includes ICS (an associate) but excludes IVL (an associate), a listed entity, whose relevant information is available at www.indoramaventures.com.

Partnerships & Collaboration

To enhance the reach and effectiveness of our CSR efforts, we actively collaborate with NGOs, government agencies, and local philanthropic organizations. These partnerships help us align our initiatives with community needs and ensure sustainable outcomes.



INDIRA GANDHI
EYE HOSPITAL



ASCL®

CMG
UZBEKISTAN
CONSULTING MONITOR GROUP



CSR Philosophy and Strategic Intent

At Indorama, social responsibility reflects who we are and what we stand for. Guided by the Indorama Compass, our approach to community engagement and social impact is firmly rooted in our purpose: Essential Materials, Better Lives, and aligned with our core value of Care Deeply.

We believe that lasting impact comes from collaboration and not just provision. We don't view our role as simply offering support, we engage actively with communities to drive long-

term, meaningful change. Our initiatives are not stand-alone gestures of goodwill but integral to a strategic vision of growing together with people where we operate.

We are guided by the triple bottom line—people, planet, and prosperity. For us, CSR is not about one-off activities, but about aligning our business goals with community well-being and environmental stewardship to ensure shared progress and resilience.



Strategic Intent

Our CSR efforts are shaped by the belief that meaningful progress happens when we care deeply and grow together. For 2024, the premise of this report, “Growing Together: Inclusive Development for Shared Progress,” reflects our commitment to building lasting partnerships with communities and different stakeholders, grounded in trust, respect, and shared purpose.

Anchored to the value of Care Deeply, we focus on six key themes: Education, Health, Infrastructure, Safe Drinking Water and Sanitation, Income Generation, and Community Engagement. These pillars allow us to respond to real needs, strengthen local capacity, and ensure that development benefits are inclusive and enduring for both people and the planet.

CSR GOVERNANCE

We are guided by a clear governance structure that helps us stay responsive, focused, and accountable.

At the group level, the Board of Directors steers the direction for all our CSR projects. The Chief Human Resources Officer, with the support of the CSR Manager, oversees strategy, planning, and monitoring across all locations. They help ensure that each CSR activity remains aligned with our business goals and objectives, delivering results.

Each operational company (OpCo) has its own CSR unit. They design and implement targeted activities based on their community needs assessment and business obligations. They co-create lasting solutions with local stakeholders and report progress to the corporate CSR office at scheduled frequencies.



Our Approach

Our approach starts with listening to people, understanding their concerns, and designing and implementing projects that offer practical solutions. We track activities and outputs against inputs, assess outcomes, and use the learnings to improve future initiatives. This governance approach reflects strategic clarity, helping to strengthen our brand's reputation and purpose-driven identity.



Community-centric approach

Engaging, co-creating, empowering, sustaining impact



Local actions, Global standards

Rooted locally, aligned globally, consistently accountable



Measuring progress

Tracking change, assessing impact, improving continuously



Brand building

Purpose-driven identity, trust, visibility, legacy

UN SDG ALIGNMENT

We have aligned our CSR reporting with the United Nations Sustainable Development Goals (UN SDGs) to ensure global relevance and accountability. This report presents our key

contributions across the six priority themes, with each chapter detailing the corresponding SDG targets, initiative outcomes, and their ripple effects within the community.

Education

We continue to build and improve education facilities that are safe, inclusive, and supportive for effective learning. Our aim is to ensure that all girls and boys, especially in rural areas, complete primary and secondary education in improved learning environments.



Health

Access to healthcare is a human right. Our focus remains on promoting well-being and saving lives through improved access to healthcare services. We continue to run health camps, awareness drives, and various preventive care programs that reach people who need them the most.



Drinking Water and Sanitation

To address the gaps in receiving drinking water and sanitation for a healthy living, we strive to provide safe drinking water to the communities around us. We have expanded our work in building toilets and spreading awareness about sanitation to help improve health and hygiene at both household and community levels.



Infrastructure

We build resilient infrastructure—schools, roads, hospitals, and utilities that improve the quality of life and ensure broader access to essential services for the communities we serve.



Income Generation

We support individuals through skill development and learning opportunities that help them earn a stable income. We help them start their own small businesses through microgrants. Through our efforts, we focus on helping individuals lead more secure and independent lives.





Community Engagement

Our community engagement efforts are grounded in inclusion, participation, and mutual trust. From environmental conservation and cultural preservation to youth-focused sports initiatives, our community interventions promote social cohesion and build lasting relationships rooted in a shared purpose.

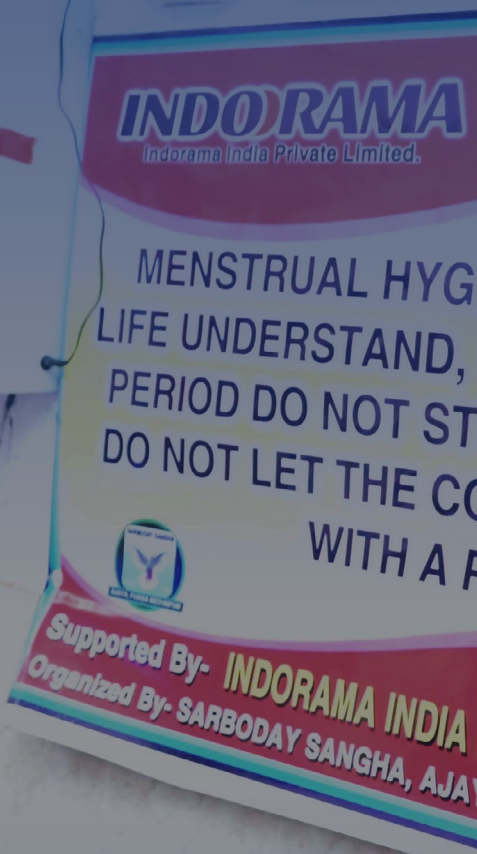







HEALTH

Driving Health Access, Delivering Human Impact



3 GOOD HEALTH AND WELL-BEING

Our Commitments, Approach, and Progress

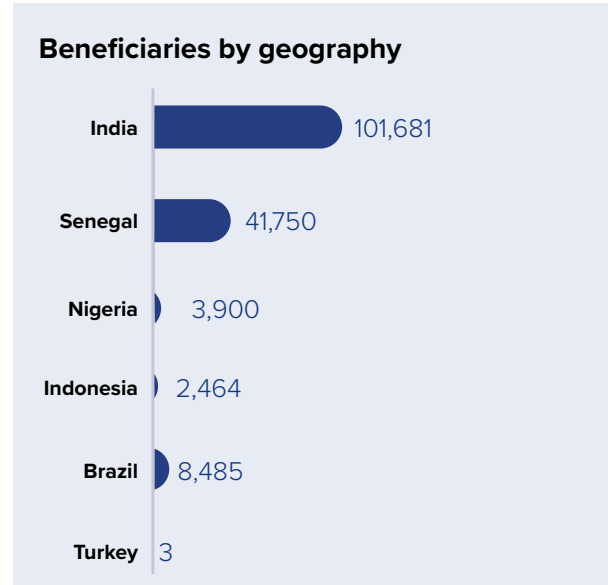
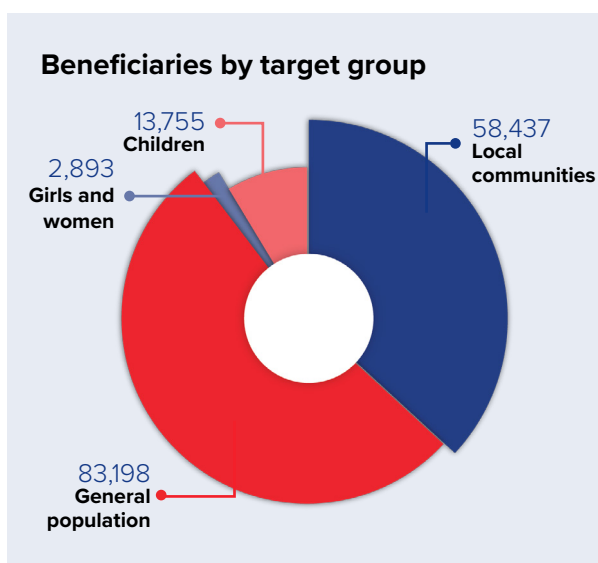
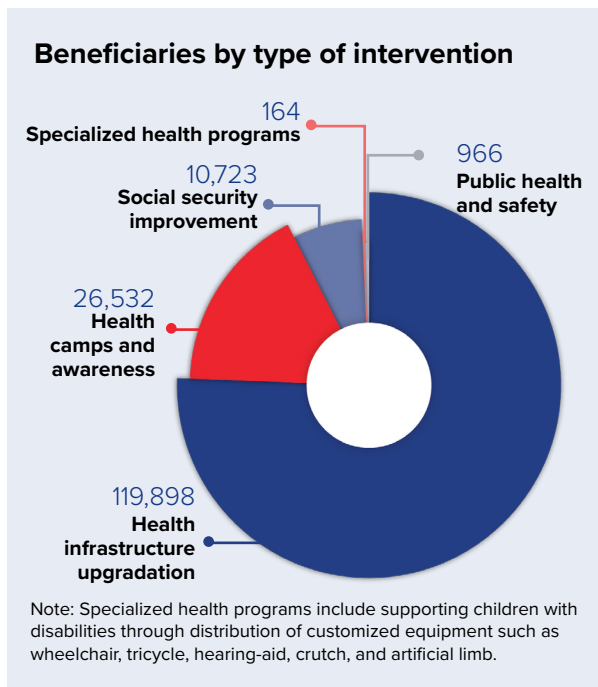
Our healthcare work reaches thousands across India, Brazil, Senegal, Indonesia, Turkey, and Nigeria. We deliver care, dignity, empathy, and renewed hope to communities.

~USD 423K
spent on healthcare programs

~158K
beneficiaries

~76K
patients were treated through
Indorama Jan Seva Trust Hospital

We implemented targeted healthcare initiatives that aligned with local priorities and addressed gaps in essential services. Key programs included health awareness sessions, eye screening camps, menstrual hygiene education, and support for children with disabilities. Additional efforts included distributing nutrition in Indonesia, and providing disaster relief and various support to underserved communities.



Nutrition, Vision Screening, and Other Health Services

In alignment with Indonesia’s national health and well-being goals to combat child stunting and malnutrition, high-nutrition food was distributed to 1,468 toddlers in the villages of Kembang Kuning and Cibinong.

~3,300 spectacles were distributed to the primary school children and local communities for free.

The India team in Haldia, in partnership with Ramakrishna Sarada Mission Ashram, Haldia, screened 10K+ children across 137 government schools, identifying their vision issues and providing free spectacles to around 1,500 students. The Haldia unit also collaborated with Vivekananda Mission Asram Netra Niramay Niketan, Haldia to conduct 14 community eye screening camps covering ~3,000 adults.

In partnership with the Indira Gandhi Eye Hospital, Indorama Jagdishpur conducted 11 cataract detection and surgery camps for individuals at risk of preventable blindness. ~700 elderly patients underwent cataract surgery successfully.

13,000+

adolescent girl children benefited from the intervention.

In Haldia, we partnered with Sarboday Sangha to improve menstrual hygiene through 34 camps across 14 institutions. We installed 22 vending machines, distributed over 2,893 hygiene kits, held 20 awareness sessions, and trained 42 teachers as educators, empowering girls to manage menstruation confidently and stay engaged in school.



Eye screening camp for primary school students at Haldia, India

Photo credit: IIH, Haldia



Prevention of stunting program 2024 for local community in Kembangkuning & Cibinong villages

Photo credit: Indorama Indonesia

Health Infrastructure Upgrade and Disaster Relief Support

In Okerewa, Nigeria, we constructed new health facilities including children’s, maternity, and general wards along with staff quarters and toilets, and secured the premises with fencing and tiling to ensure a safe and functional environment for quality

care. Over 1,000 people now have access to safe and improved healthcare. In Opkurupkuali and Umuechem, additional infrastructure projects benefited 2,900+ individuals.

Success Story:

Ensuring Safe Births Around the Clock in Meouane Municipality

In Meouane Municipality, Senegal, a quiet but urgent challenge existed for years; there was no housing for the community’s on-duty midwives.

Recognizing the critical nature of this gap, we supported the construction of an on-duty accommodation facility adjacent to the primary medical center.

Today, pregnant women in Meouane have skilled assistance always within reach. As a result, maternal and neonatal care has significantly improved.

Mrs. Ndiaye, midwife, shares

“ Thanks to the new accommodation, I can now respond to emergencies anytime. This proximity guarantees essential care for the women of Meouane, who can give birth safely and at any time.

”



Inauguration of midwives' accommodation at Meouane, Senegal

Photo credit: ICS, Senegal

Distribution of Essential Supplies to Families Displaced by Floods in Brazil

In response to severe floods in Rio Grande do Sul, Brazil, Adufertil partnered with IBAB (Água Branca Baptist Church) to support distressed families. We distributed essential supplies—mattresses, blankets, and more, bringing comfort and dignity to those affected. A total of around 1,485 received assistance, helping them begin their recovery with warmth and hope.

“*When the floods left us with nothing, even basic hygiene felt out of reach. The support we received was more than just supplies; it reminded us that we were not forgotten. Knowing that people cared gave us the strength to face each day with dignity.*”

- Beneficiary of the Rio Grande do Sul flood relief campaign



Distribution of mattresses to flood-affected families in Brazil

Photo credit: Indorama Adufertil

SDG	Outcome	Indirect benefits
<p>SDG 2: Zero Hunger</p> <p>Target 2.2 - End all forms of malnutrition, including achieving targets on stunting and wasting in children under 5 years of age.</p>	<p>Providing essential nutrition to toddlers helps address early childhood malnutrition, supports physical and cognitive development, and contributes to long-term health and learning outcomes.</p>	<p>Well-nourished toddlers are more likely to enter school. This will support the development of early learning outcomes.</p> <p>Early nutritional support can lower the incidence of chronic illnesses, easing pressure on families and local health systems over time.</p>
<p>SDG 3: Good Health and Well-being</p> <p>Target 3.7 - Ensure universal access to sexual and reproductive healthcare services, including for family planning, information, and education.</p> <p>Target 3.8 - Achieve universal health coverage, including financial risk protection, access to quality essential healthcare services, and access to safe, effective, quality, and affordable essential medicines and vaccines for all.</p>	<p>Break stigma related to menstrual health, increase awareness, and improve girls' ability to manage menstruation safely with dignity.</p> <p>Strengthened healthcare access, improved service delivery, and ensured safe, hygienic, and functional medical facilities for underserved communities. Our interventions have contributed to more consistent care, especially for maternal and child health, while enhancing the overall quality of life through reliable local health infrastructure.</p> <p>Reduce undiagnosed vision impairments and support overall educational development.</p>	<p>With better awareness and access to menstrual hygiene support, girls can attend school regularly without interruption.</p> <p>Addressing stigma empowers girls to feel more secure, boosting their confidence to take part in both academic and social settings.</p> <p>Improved trust in local healthcare systems has encouraged more families to seek timely medical attention, reducing preventable health issues.</p> <p>Strengthened health infrastructure has created a more supportive environment for healthcare workers, enhancing their retention and service quality.</p> <p>Improved vision has led to better classroom engagement and academic performance among students.</p>

EDUCATION

Reaching Communities Through Classrooms



Our Commitments, Approach, and Progress

When schools have trained teachers, adequate infrastructure, and essential learning materials, children thrive better. These improvements not only enhance learning outcomes but also foster long-term progress for families and communities.

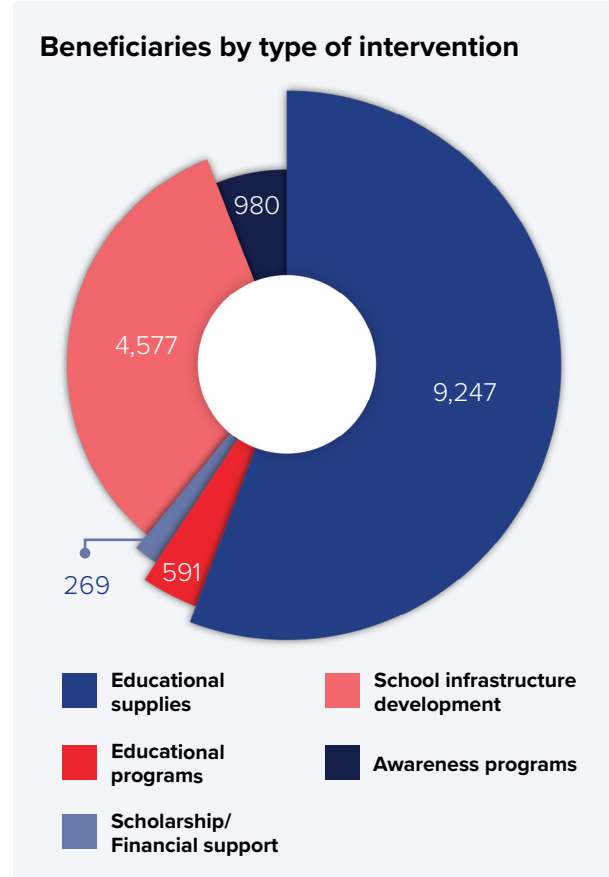
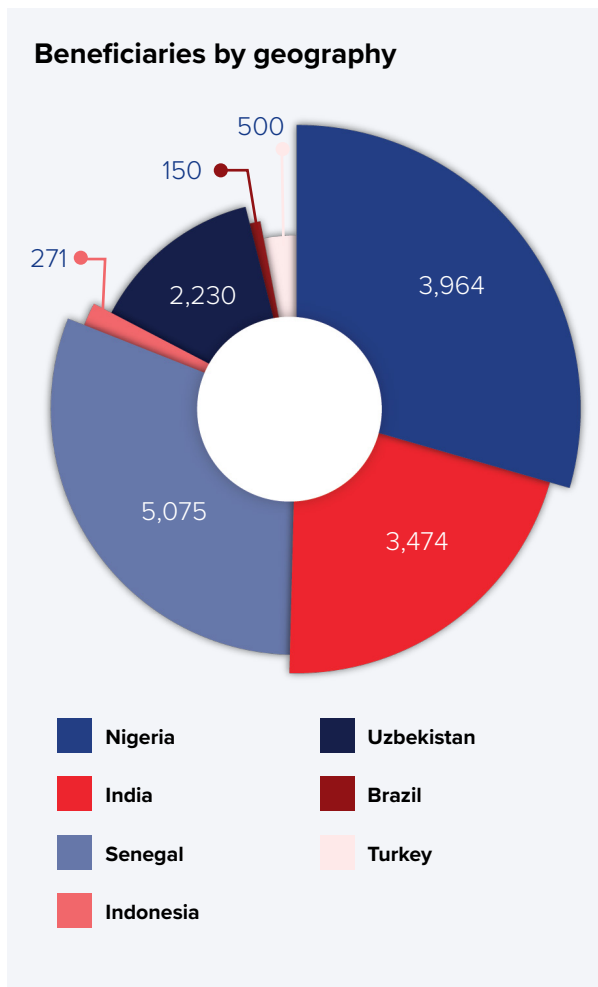
~USD 407K
spent on education interventions

~16K
beneficiaries

Spent
~USD 18K
in scholarships and bursaries to students

Across continents, from India and Uzbekistan to Indonesia, Turkey, Senegal, Nigeria, and Brazil, our education projects are rooted in the belief that every child deserves to learn in dignity, safety, and hope.

In India, we built a multipurpose hall and distributed educational kits to underserved children. In Uzbekistan, we rehabilitated football grounds and provided heaters to help children study through harsh winters in identified schools in the Sirdarya region. In Indonesia, mobile libraries brought books and the joy of reading to remote communities. In Brazil, we combined adult environmental education with interactive school activities to inspire young minds and promote responsibility toward the planet.



Scholarship and Financial Support

In Nigeria, 64 students from 32 communities received bursaries to pursue tertiary education. Across Nigeria and Indonesia, in total, we awarded 356 scholarships, 274 of which were granted to girls, improving gender equity in education.

While I studied for my BSc in Geology, I was fortunate to benefit from the Indorama Scholarship. Today, I work as a Project Coordinator at Daewoo Construction for IFL Train 3. Every day I walk into the office, I remember how far I've come and who helped me get here.

Thank you, Indorama. You didn't just pay my fees; you helped me build a future.

- Aaron Oluka, Agbonchia Community, Nigeria

Education Infrastructure Upgrade

In Nigeria, we renovated two lecture halls and rehabilitated ten classrooms. This benefited ~1,000 students, who now have access to improved school facilities.

In Senegal, Indorama constructed 9 new classrooms and renovated 4 existing ones across 6 schools. These efforts have created better learning environments for 3,500+ students and helped reduce overcrowded classrooms.

Success Story:

Dreams Growing with Science

Opening Doors to Experiment-based Learning

With limited access to laboratory space and materials, some students in Turkey had few opportunities to explore, question, or experiment with key elements in developing true scientific thinking. This hindered some of the students' ability to explore and develop scientific thinking.

In collaboration with the Çorlu District Ministry of National Education, ITR launched the "Dreams Growing with Science" project. A fully equipped STEM classroom was set up in a local school, and teachers were guided on integrating hands-on experiments into their pedagogy, bringing science to life for their students. Over 500 students have directly benefited from the intervention, with an uptake in interest toward science.

“Every experiment done in the Science class further expands children’s imagination.”

- **Murat EREN**, District Governor



At the launch of a STEM classroom in a local school in Turkey

Photo credit: ITR, Turkey

“These new classrooms have reduced overcrowding, improved hygiene, and provided an environment conducive to learning. ICS Senegal is contributing towards the future of education in our municipalities.”

- Local Authorities, Better School, Better Future Initiative, Senegal

Indorama Agro leveled a local school's unusable football field, enabling 300+ students to enjoy safe sports and holistic development through play and physical education.

“ We express our sincere gratitude for the assistance provided by Indorama Agro LLC in renovating the deteriorated football field in the H. Olimjon area of Birlik Makhalla. The students now play football, including youths from the neighborhood. The culture of sports and community solidarity has been strengthened. ”

- B. Ishankulov, Head of School



Before: Levelling work underway on a football field at a local school in Uzbekistan
After: Students enjoying a game of football on the newly levelled school ground



Photo credit: Indorama Uzbekistan

Provision of Educational Supplies

Success Story:

Reading for Living and Life

Schools in rural parts of Purwakarta Regency in Indonesia lack libraries. This shortage of reading material has hindered children's literacy, limiting their education and imagination.

To bridge this gap, we refurbished a mobile library in partnership with the Archive and Library Service of Purwakarta Regency. The once-idle vehicle was fully repaired and upgraded, transforming it into a mobile learning hub with over 1,500 fiction and non-fiction books.

Since its deployment, the mobile library has traveled across 17 districts, indirectly benefiting ~27K+ students. What started as a van is now bringing the world of books to children who would otherwise go without them.

A mobile library vehicle introduced at Purwakarta Regency, Indonesia



Photo credit: POLY, Indonesia

In Jagdishpur, India, 252 desks and benches were distributed to 9 local government schools, benefiting over 592 students, with improved classroom seating arrangements. Also, 15 smart boards were provided to the Indorama Local Public School, helping enhance interactive classroom engagement.

We continue to strengthen educational ecosystems across our operating geographies, ensuring that students have the support they need to learn and grow.

Awareness Programs

Across regions, we conduct school-based awareness sessions and distribute educational

materials on menstrual hygiene, emotional well-being, digital safety, and continuing education.

Success Story:

The Indorama Girl Child Initiative

“Empowering Her Today, Shaping Tomorrow for a Brighter Future”

“Educate, Elevate, and Empower the Girl Child”

Many adolescent girls in rural Nigeria lack menstrual health knowledge due to taboos, misinformation, and poor access to sanitary products, which affects their confidence and informed decision-making.

The Indorama Girl Child Initiative was launched as a one-day event on May 28, 2024, in Nigeria, to address this issue. The initiative saw the participation of gynecologists and public health professionals. A total of 200 girls from eight schools within the Indorama Eleme Petrochemicals Limited (IPL) and Oil & Industrial Services Indorama Port Limited (OIPL) communities took part in the program.

The event included educational information on menstrual hygiene and related emotional health, practical demonstrations on the use of sanitary pads, and an interactive session. Sanitary hygiene kits were distributed.

The initiative improved girls’ knowledge, confidence, and hygiene awareness, encouraging open discussion on menstrual health, emotional changes, and personal well-being.



Launch of the Girl Child Initiative event in Nigeria

Photo credit: Indorama Nigeria

SDG	Outcome	Indirect benefits
<p>SDG 4: Quality Education</p> <p>Target 4.1 - Ensure that all girls and boys have complete, equitable, and quality primary and secondary education that leads to relevant and effective learning outcomes.</p> <p>Target 4.a - Build and upgrade education facilities that are child, disability, and gender sensitive and provide safe, non-violent, inclusive, and effective learning environments for all.</p>	<p>After the football field was leveled, teachers observed a noticeable improvement in punctuality and teamwork among students. With a safe and functional space to play, students became more eager to attend school and participate in group activities, strengthening both their discipline and sense of collaboration.</p>	<p>Increased school attendance due to a reduction in absenteeism as students became more motivated to come to school consistently.</p> <p>Enhanced teamwork on the field has translated into better peer relationships and cooperative learning in classrooms.</p>
	<p>The opening of the STEM classroom gave students a chance to learn by doing. These activities helped students understand complex concepts in a simple, hands-on way. More students are expected to join, and other teachers are now being trained so the program can reach more classrooms.</p>	<p>Increased curiosity and engagement in science inspired more students to explore STEM fields in their academic journey.</p> <p>Boost students' confidence and problem-solving abilities, which can positively influence their performance across other subjects and prepare them for future academic and career opportunities.</p>
	<p>Distribution of educational items such as classroom furniture, study materials, smart boards, and upgrade of educational infrastructure has led to an improvement in the overall learning environment.</p>	<p>Students experienced greater comfort and focus in class, helping them absorb lessons more effectively.</p> <p>Access to digital tools and improved classroom setups made learning more engaging and encouraged regular attendance.</p>

DRINKING WATER AND SANITATION

Reliable Drinking Water Systems and Dignified Sanitation Access

6 CLEAN WATER AND SANITATION



Our Commitments, Approach, and Progress

We believe access to clean water and basic sanitation is fundamental to health, dignity, and progress. Whether we are installing borewells in remote villages, constructing and rehabilitating toilets, or supporting various community hygiene infrastructure projects, our interventions directly respond to local needs and improve everyday living.

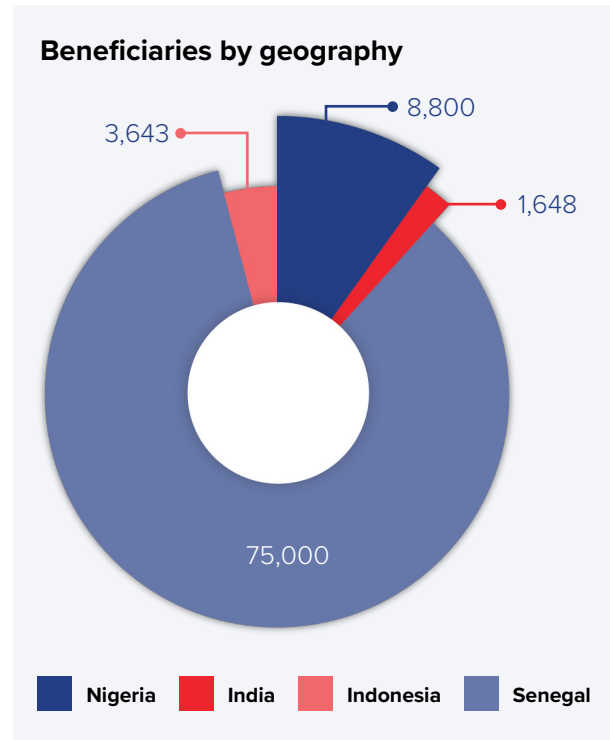
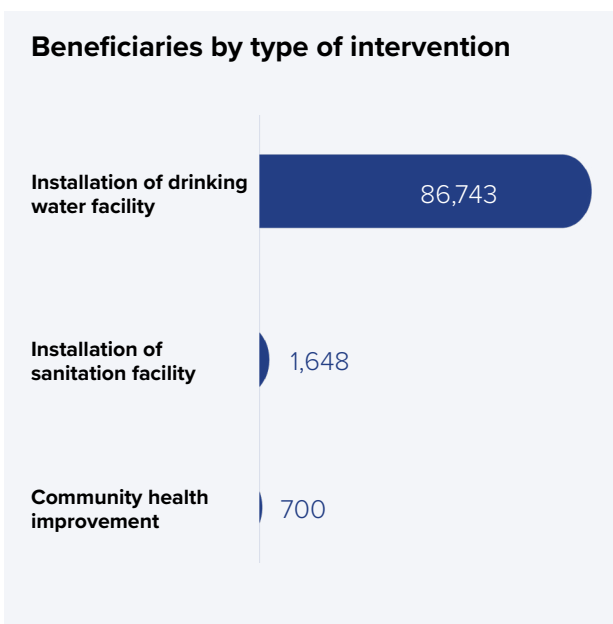
~USD 245K

invested in improving accessibility to drinking water and sanitation

~89K

beneficiaries

Access to drinking water and basic sanitation remains a daily struggle in many regions where we operate. In Indonesia, we addressed this challenge by providing clean water to the Giri Asih Village community. 863 people benefited from our supply of clean water for daily sanitation needs.



The transformation went beyond homes. In Baddi, we constructed washrooms at the cremation ground in Manakpur, Himachal Pradesh, ensuring dignity and hygiene in a previously overlooked space. At Haldia, we focused on school sanitation, rehabilitating 15 girls' toilet blocks and giving ~248 female students clean and safe facilities. These efforts reflect our commitment to ensuring that water and sanitation, basic yet critical services, reach those who need them most.



Newly constructed washrooms at the cremation ground in Manakpur, India

Photo credit: Indorama Baddi

Provision of Drinking Water

In many of our host communities, access to clean and reliable water has been a persistent challenge. To address this, we constructed a network of borewells that now supply water to people daily across multiple locations.

We spent

~USD 40K

to bring access to clean drinking water to ~75K people across 69 villages in Senegal.



A woman carrying water from a borewell in Senegal

Photo credit: ICS Senegal



A network of borewells established to supply drinking water to the local communities in Senegal

Photo credit: ICS Senegal

“
 Thanks to the water supplied by ICS,
 our children are healthier. We no
 longer have to walk miles every day to
 fetch water. It is an essential change in
 our daily lives.”

- Mrs. Khoudia Kane, Medina Fall village,
 Meouane district.

In the Njuru community of Nigeria, we installed two solar-powered water facilities to ensure continuous access to clean water. These systems have benefited over 600 households, improving local water and sanitation resilience, and allowing families to draw safe water even during power outages.



Solar powered water borehole installed in the Njuru community, Nigeria

Photo credit: Indorama Nigeria

Success Story: Installation of Drinking Water Facilities in Communities in Nigeria

Several communities in Nigeria were grappling with unsafe water sources, leading to health risks and an unreliable daily supply. To address this, Indorama Nigeria, undertook multiple water infrastructure initiatives. Six fully operational borewells were installed in the Akanu, Awarra I & II, and Okansu communities, giving ~6,400 people direct access to safe drinking water, significantly reducing the risk of waterborne diseases.

Additionally, we installed a galvanized water tank, enabling ~1,800 households to access a stable water supply. In another location, two more borewells were operationalized, and a 1 km water pipeline was laid. This improved public sanitation and ensured safe water access for over 600 households, further strengthening the area’s health and hygiene conditions.



Solar-powered water facility in Nigeria

Photo credit: Indorama Nigeria

In Nigeria, we have installed drinking water facilities, through an investment of ~USD 119K, enabling ~9,000 people to have access to clean drinking water.

Access to Clean Water Initiative in Indonesia

In Indonesia, many families lack consistent access to clean and safe water, which affects their health and daily living conditions. To address this, we implemented clean water initiatives across several local communities.

Through targeted infrastructure improvements and with community-level support, we ensured that essential water needs were met in a cost-effective and sustainable manner.

In 2024, we invested ~USD 17K in various initiatives helping 2,943 people gain access to safe water sources in Indonesia.



Borewell for sustainable groundwater access with 4,000 liter capacity in Kembangkuning Village, Indonesia

Photo credit: Indorama Indonesia



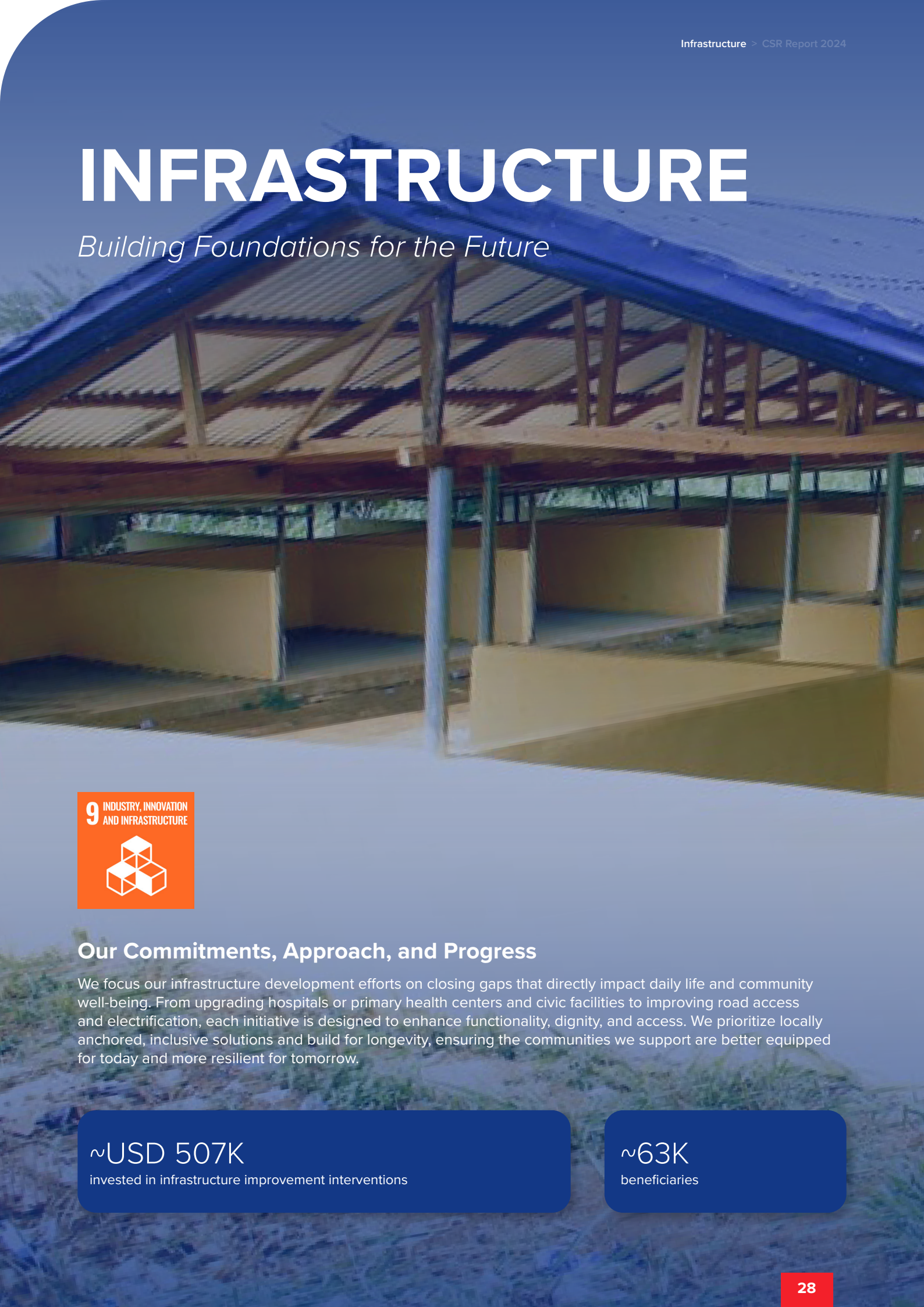
Sustainable water source: A water tank tower of 1,000 liter capacity in Campaka local community, Indonesia

Photo credit: Indorama Indonesia

SDG	Outcome	Indirect benefits
<p>SDG 6: Clean Water and Sanitation</p> <p>Target 6.1 - By 2030, achieve universal and equitable access to safe and affordable drinking water for all.</p> <p>Target 6.2 - By 2030, achieve access to adequate and equitable sanitation and hygiene for all and end open defecation, paying special attention to the needs of women and girls and those in vulnerable situations.</p>	<p>We ensured daily access to safe drinking water for thousands of people across Indorama’s host communities. It has reduced dependency on unsafe and unreliable water sources and lowered the risk of waterborne diseases. Households now experience greater stability in water availability, even during dry seasons.</p> <hr/> <p>Sanitation interventions have improved hygiene standards, enhanced dignity in public spaces, and contributed to better school attendance, particularly among girls.</p>	<p>Reduction in the mortality rate due to water-borne diseases.</p> <hr/> <p>Reduced financial burden on families who previously had to purchase water or travel long distances to collect it.</p> <hr/> <p>Improved attendance and retention of female students.</p> <hr/> <p>Greater hygiene awareness within schools and communities contributes to long-term health and well-being.</p>

INFRASTRUCTURE

Building Foundations for the Future



Our Commitments, Approach, and Progress

We focus our infrastructure development efforts on closing gaps that directly impact daily life and community well-being. From upgrading hospitals or primary health centers and civic facilities to improving road access and electrification, each initiative is designed to enhance functionality, dignity, and access. We prioritize locally anchored, inclusive solutions and build for longevity, ensuring the communities we support are better equipped for today and more resilient for tomorrow.

~USD 507K
invested in infrastructure improvement interventions

~63K
beneficiaries

In 2024, we carried out various infrastructure-driven development projects focused on the essential facilities that people rely on every day.

In Baddi, India, we improved the local civil hospital by donating critical ophthalmic equipment, including slit lamps, motorized stands, and I-charts, to improve access to quality eye care for underserved patients.

In Nigeria, we constructed a new school in Onne, enabling 300 children to begin their educational journey. We renovated a state primary school to improve learning conditions for another 200 students in the Ogu community. We also provided electricity access in the Imeh community,

benefiting 1,800 residents. Simultaneously, installing solar streetlights in Atali enabled people to move around their neighborhoods more safely after dark.

In Uzbekistan, infrastructure was at the heart of the CSR activities. Indorama Agro leveled and repaired 18 -19 kilometers of roads in different locations, improving daily commute and connectivity for over 4,000 people. In residential areas, we repaired ruptured water lines and installed a new 1,700-meter drinking water network, restoring access to clean water for 700 individuals. Moreover, the internal roads of a makhalla were also leveled, benefiting ~3,000 residents.



School under construction in the Onne community, Nigeria

Photo credit: Indorama, Nigeria

Community Asset Renovation

In Indorama Jagdishpur, we developed 11 public assets under Project Vikas, which aimed to address essential community needs through targeted infrastructure upgrades. These initiatives included building a community hall in Utelwa, installing Pink Booths to support women’s safety in Hazariganj and Inhauna, constructing a bus stand on Road No. 1, developing a public park, rejuvenating two ponds, and installing three handpumps across nearby gram panchayats.



A Police Pink Booth being inaugurated in Hazariganj and Inhauna, India

Photo credit: Indorama Jagdishpur



Community hall established under Project Vikas in Utelwa, India

Photo credit: Indorama Jagdishpur



A man using a newly installed water handpump in Jagdishpur, India

Photo credit: Indorama Jagdishpur



A bus stand was developed on road no. 1 in Jagdishpur, India

Photo credit: Indorama Jagdishpur

Through this work, we have directly improved the living conditions for 8,000+ people.

~USD 100K
 spent on Project Vikas, improving lives of 8,000+ people.

“
Our village finally has a place where we can gather for weddings, meetings, and celebrations. This hall has brought the community closer together.”

- Mr. Raghvender Tiwari, Resident of Utelwa, Jagdishpur, Amethi

“
Earlier, we had to wait in the sun or rain without shelter. Now, the new bus stand gives us dignity and convenience during our daily travel.”

- Mr. Ramesh, Daily Commuter

“
The Pink Booth makes us feel safer and heard. It’s reassuring to know there’s a space dedicated to women’s safety right in our area.”

- Km. Aradhana, College Student

“
Earlier, we had to walk long distances for water. These hand pumps have made daily life so much easier, especially for women.”

- Smt. Shavitri Devi, Homemaker

In 2024, targeted infrastructure upgrades in Nigeria across Egbada, Obor, and surrounding areas helped strengthen community access to public services and safety. In Egbada, the Community Civic Center was renovated, providing ~1,000 people with an improved space for public gatherings and civic engagement, supported by an investment of USD 22K. In Obor, the town hall was restored, benefiting ~1,000 residents through better access to communal services and stronger local participation, with USD 17K invested.

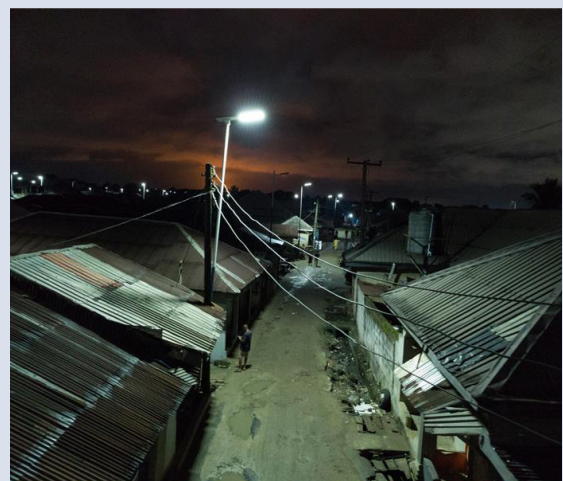
~USD 149K
 spent on infrastructure development in Nigeria.

Safer Streets Through Solar Power

In the Atali community of Nigeria, installing solar streetlights improved daily life, especially after dark.

~1,800 residents benefited from enhanced street safety, reduced night-time accidents, and improved public security.

The project provided well-lit public spaces with sustainable energy, making the community safer and more accessible in the evenings.



Solar streetlights installed in the Atali community in Nigeria

Photo credit: Indorama Nigeria

Strengthening Safety Through Infrastructure in Nigeria

In Eelenwo, Nigeria, the construction of new police division quarters significantly improved law enforcement infrastructure, benefiting ~3,000 residents. With an investment of USD 40K, the facility enhanced the presence of police services in the area, leading to quicker response times and greater community safety. The project has contributed to a stronger sense of security and reassurance among residents, reinforcing trust in local institutions.



A police divisional headquarters constructed in Eelenwo, Nigeria

Photo credit: Indorama Nigeria

Water Conservation

Success Story:

Water Conservation Project, Baddi, India

In 2024, Indorama India, Baddi (IIB) addressed a long-standing water crisis in Lodhimajra Panchayat, Baddi, Himachal Pradesh. During peak summers, the community struggled with a depleting water table that threatened both daily life and farming.

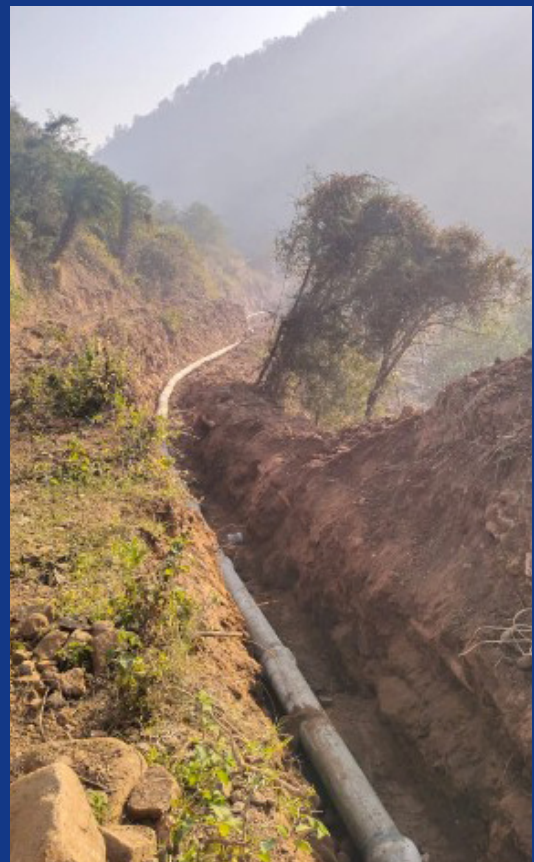
Partnering with ISPER, IIB connected an under-surface dam to a village pond through a 0.63-kilometer pipeline, enabling the storage of 5,940 cubic meters of water.

This simple yet effective solution brought reliable water access to the village. Grateful residents called the project transformative, as it restored not only water but also hope and resilience in the community.



Village pond created to provide sustainable water supply to Lodhimajra Panchayat in Baddi, India

Photo credit: Indorama Baddi



Water pipeline being laid out in Baddi, India

Photo credit: Indorama Baddi

“
 Thanks to the water conservation efforts, our village now has access to sustainable water. We are now able to use water more efficiently in our village.
 ”

- Local Pradhan, Lodhimajra Gram Panchayat

Kokand’s Children’s Hospital Renovation

In Kokand, Uzbekistan, the Kokand City Children’s Hospital renovation was undertaken by both Indorama Kokand Fertilizers (IKF) and Indorama Kokand Textiles (IKT). The project focused on upgrading hospital infrastructure to enhance the patient experience. This renovation extended the hospital’s operational life and reinforced community trust in local healthcare services.

~USD 226K
 invested for hospital renovation in Uzbekistan.



The indoors were revamped to improve patients’ experience at Children’s Hospital in Uzbekistan

Photo credit: Indorama Uzbekistan



Renovated Children’s Hospital in Kokand, Uzbekistan

Photo credit: Indorama Uzbekistan

“
 The administration and hospital staff of the Kokand City Children’s Hospital express their gratitude to Indorama Kokand Textile for the capital repairs of our hospital for years.
 ”

- The Head of Kokand City Children’s Hospital, Uzbekistan

SDG	Outcome	Indirect benefits
<p>SDG 3: Good Health and Well-being</p> <p>Target 3.8 - Achieve universal health coverage, including financial risk protection, access to quality essential healthcare services, and access to safe, effective, quality and affordable essential medicines and vaccines for all.</p>	<p>Our infrastructure interventions for hospitals and primary healthcare centers have led to better health access and hospital experience, ensuring a cleaner, more functional environment for patients.</p>	<p>Families now feel more confident bringing their children to a facility that reflects quality care, leading to increased healthcare-seeking behavior</p> <hr/> <p>Doctors and nurses are able to provide care more effectively and comfortably.</p>
<p>SDG 6: Clean Water and Sanitation</p> <p>Target 6.4 - By 2030, substantially increase water-use efficiency across all sectors and ensure sustainable withdrawals and supply of freshwater to address water scarcity and substantially reduce the number of people suffering from water scarcity.</p>	<p>Residents have access to a sustainable source of water for their daily needs. Households experience less disruption in their routines due to water shortages, and communities are better equipped to manage periods of drought.</p>	<p>Reliable irrigation has enabled farmers to grow crops more consistently, leading to higher yields, better income, and increased resilience against climate variability.</p>
<p>SDG 11: Sustainable Cities and Communities</p> <p>Target 11.7 - Provide universal access to safe, inclusive, and accessible green and public spaces.</p>	<p>Community infrastructure development has strengthened essential public services, promoted safer and more inclusive community spaces, and contributed to a cleaner environment. These improvements have enhanced access to basic services, and created a sense of shared progress among local communities.</p>	<p>Local economic activity increased, as improved public amenities encouraged small vendors and services to set up their businesses.</p> <hr/> <p>Communities have cleaner shared spaces and better access to safe public infrastructure, reducing exposure to environmental hazards.</p>
<p>SDG Target 11.2 - By 2030, provide access to safe, affordable, accessible, and sustainable transport systems for all, improving road safety, notably by expanding public transport, with special attention to the needs of those in vulnerable situations, women, children, persons with disabilities, and older persons</p>	<p>Streets are now better lit and monitored, reducing incidents of petty crime and improving overall public safety.</p>	<p>With improved streetlight and safety, street vendors feel more secure operating during late evenings, increasing their income opportunities.</p> <hr/> <p>Parents feel more confident allowing children, especially girls, to travel to and from school safely.</p>

COMMUNITY ENGAGEMENT

Strengthening Our Local Bonds



Our Commitments, Approach, and Progress

Our community engagement initiatives extended across nine countries, reflecting our deep-rooted commitment to inclusive, local partnerships. From cultural events and sports activities to disaster relief, our efforts centered on enhancing the well-being and nurturing trust within the communities we serve.

~USD 1.39 million

spent on community engagement interventions

~747K

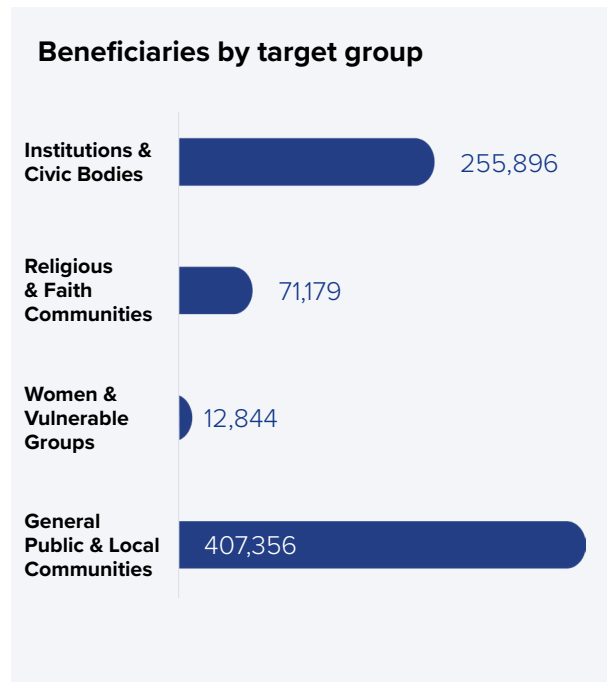
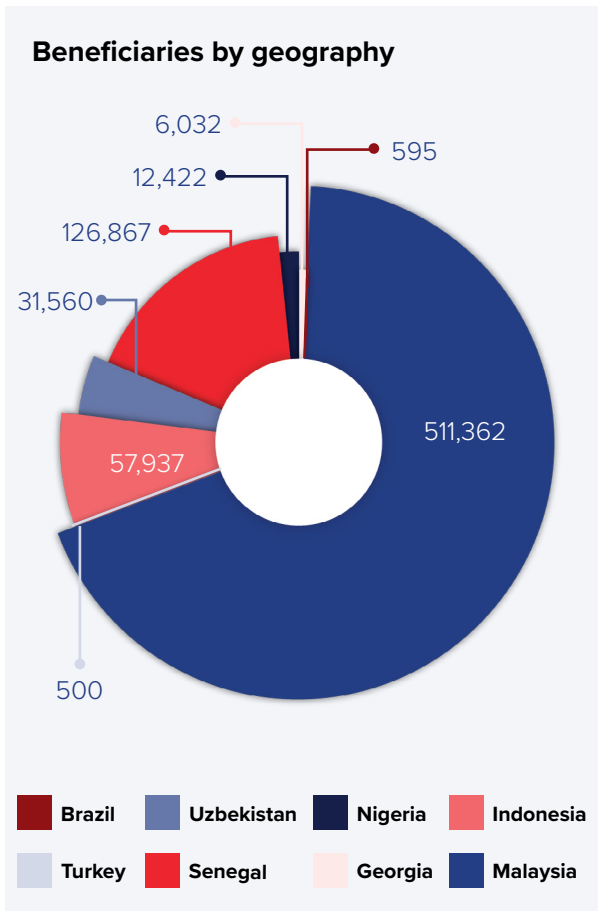
beneficiaries reached through community development initiatives

~42K

youth supported through sports in Senegal

In 2024, we ran over 160 community engagement initiatives rooted in inclusive planning and local collaboration. We worked closely with community leaders, institutions, and civic bodies.

Our initiatives spanned diverse regions. In Senegal, sports and cultural activities were implemented to target young adults. Nigeria saw engagement through traditional institutions and festive relief for 12K+ residents. In Indonesia, efforts focused on elder care, healthcare, and cultural events. In Uzbekistan, we implemented wide-ranging engagements with youth, women, and farmers, while in Brazil, we advanced health, inclusion, and disaster recovery for vulnerable groups.



Strengthening Community Bonds

Celebrating Culture and Togetherness

We proudly supported Oxygen Fest, one of Georgia's largest cultural music festivals, organized by the Rustavi Mayor's Office. Held over three vibrant days in Rustavi's Central Park, the event drew over 5,000 attendees and featured renowned musicians, live performances, and an atmosphere of unity. Our continued involvement in Oxygen Fest reflects our commitment to preserving and promoting cultural expression while creating a strong community spirit.



Oxygen Fest in Georgia

Photo credit: RAI Georgia

Promoting Sports and Youth Development

In line with our belief in teamwork and perseverance, we sponsored the Rustavi Bulls Rugby Team. This support enables young athletes to represent their city with pride. By backing local talent, we aim to empower youth and contribute to long-term community development through sport.



Rustavi Bulls Rugby Team, Georgia

Photo credit: RAI Georgia

Creating Joyful Experiences

We invited children from remote regions of Georgia to attend an international rugby match in Tbilisi, many for the first time. For these young visitors, the experience was filled with joy, excitement, and a sense of belonging. It was a small gesture that carried a powerful message: that every child deserves to feel included, valued, and inspired.



Players in action during a local rugby match supported by Indorama Rustavi Azot in Georgia

Photo credit: RAI Georgia

Community-Led Conservation

In Malaysia, we led a large-scale Turtle Conservation and Beach Clean-Up initiative in 2024, reaching ~247K individuals. In collaboration with a local sanctuary, our employee volunteers cleaned turtle rehabilitation pools and surrounding areas, helped release 40 baby turtles into the sea, and donated essential equipment such as chainsaws, vacuum cleaners, and pressure washers to support ongoing maintenance.

The initiative raised awareness about marine conservation and contributed to broader community well-being.

~247K
beneficiaries reached



Volunteers of the Turtle Conservation Initiative in Malaysia

Photo credit: YTY Malaysia

Inclusive Celebration and Local Culture

On Eid al-Fitr in Sardoba District, Sirdarya Region, Indorama Agro supported the local community by providing 10 reusable mattresses to facilitate public prayer arrangements at the neighborhood mosque in Dostlik Makhalla. This initiative enabled over 2,000 citizens to participate in the morning prayer in a comfortable and dignified setting. Through this act of solidarity, we contributed to a meaningful celebration while reinforcing community cohesion and cultural respect.



Eid al-Fitr in Dostlik Makhalla

Photo credit: Indorama Uzbekistan

“ This kind gesture strengthened the spirit of unity, compassion, and mutual respect within our community. Your commitment to social responsibility holds great importance for us as community representatives. ”

- Tojikulov Gofur Pardayevich,
Imam of the Mosque

In 2024, Indorama Agro distributed cotton stalks worth ~USD 48K to support ~2,414 residents across 28 makhallas in Uzbekistan’s Sirdarya and Kashkadarya regions. In Sirdarya, 1,163 residents from 12 makhallas received stalks harvested from 185.8 hectares of farmland. In Kashkadarya, over 1,251 residents from 16 makhallas in the Nishon and Kasbi districts benefited from stalks collected across 590 hectares. The cotton stalks are primarily used by local communities for baking bread, cooking meals, and heating homes.



Cotton stalk bundles being counted and taken for distribution to the low income families of the makhallas in Sirdarya and Kashkadarya regions

Photo credit: Indorama Agro

SDG	Outcome	Indirect benefits
<p>SDG 1: No Poverty</p> <p>Target 1.5 - Build resilience of the poor and reduce their exposure to climate-related extreme events and other disasters</p>	<p>The initiatives supported low-income families and disaster-affected communities, reducing their exposure to socio-economic and climate-related shocks while promoting dignity and stability.</p>	<p>Strengthening community trust in corporate support systems and encouraging proactive participation in future development efforts.</p>
<p>SDG 10: Reduced Inequalities</p> <p>Target 10.2 - Empower and promote social, economic, and political inclusion of all</p>	<p>The programs created greater social inclusion by actively engaging marginalized groups. Through recognition, empowerment, and access to community initiatives, these groups gained visibility, voice, and a stronger sense of belonging within society.</p>	<p>This helps in gaining more confidence among these groups, setting the stage for higher rates of civic engagement.</p>
<p>SDG 11: Sustainable Cities & Communities</p> <p>Target 11.7 - Provide universal access to safe, inclusive, and accessible green and public spaces</p>	<p>Investments in public events, shared spaces, and cultural events created inclusive environments that encouraged community participation and an equitable and connected communities.</p>	<p>These efforts stimulated local economies, built inter-community dialogue, and contributed to reduced social isolation.</p>
<p>SDG 13: Climate Action</p> <p>Target 13.3 - Improve education, awareness and institutional capacity on climate change mitigation and adaptation</p>	<p>These actions empowered communities to take ownership of sustainability, creating long-term environmental responsibility and adaptive capacity.</p>	<p>These initiatives enhanced biodiversity preservation, and improved environmental literacy, especially among youth, paving the way for stronger grassroots climate action in the long term.</p>
<p>SDG 14: Life Below Water</p> <p>Target 14.1 - By 2025, prevent and significantly reduce marine pollution of all kinds, in particular from land-based activities, including marine debris and nutrient pollution</p>	<p>The beach cleanup helps restore coastal habitats, safeguard marine biodiversity, and improve the quality of the marine ecosystem.</p>	<p>The initiative promotes environmental stewardship among local communities and volunteers. Increased awareness about the impacts of marine litter often leads to long-term behavioral shifts.</p> <p>This helps build local capacity for marine conservation, scientific engagement, and encourage the protection of nesting sites and habitats.</p>

INCOME GENERATION

From Skills to Self-Reliance

Tailoring Training

Under Corporate Responsibility in
Of INDORAMA

Cam... 134/1 So... 9

1 NO POVERTY
3 GOOD HEALTH AND WELL-BEING
10 REDUCED INEQUALITIES

Our Commitments, Approach, and Progress

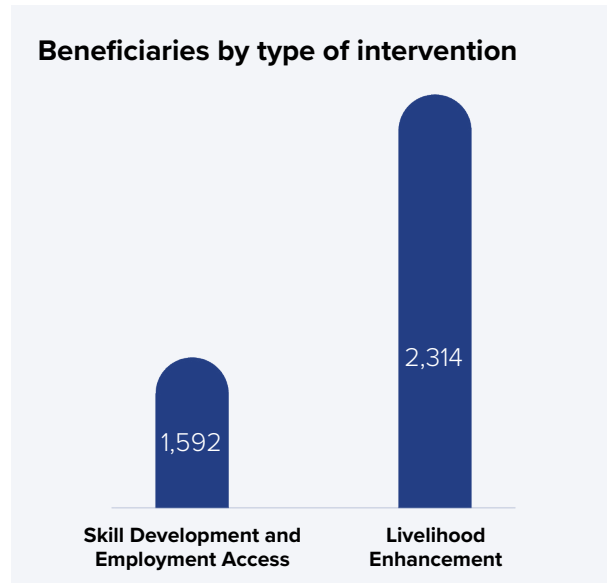
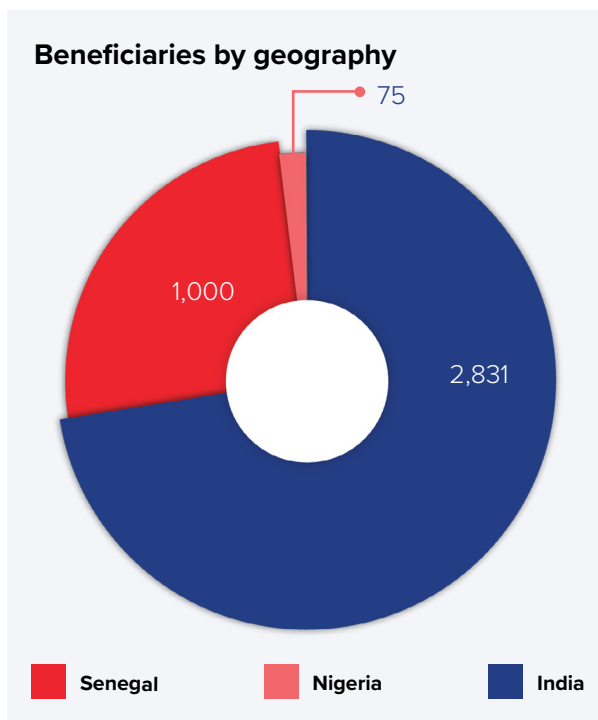
Income generation is a critical pillar of Indorama's CSR philosophy as it lays the foundation for long-term community resilience, dignity, and self-reliance. It empowers people with a sense of purpose and control over their future, reducing dependency and creating inclusive growth.

~USD 224K
spent on income generation interventions

~3,900
beneficiaries

Our income generation initiatives have empowered individuals with skills and opportunities to build sustainable livelihoods. From farmers improving their agricultural productivity to women gaining financial independence through tailoring, beautician, and micro-business training, these programs have led to improved household incomes and greater economic inclusion.

Central to these outcomes is Indorama's strong focus on stakeholder engagement. Our participatory model ensures relevance and enhances the long-term impact of each program.



Building Self-Reliance Through Skills

In Jagdishpur, empowering individuals through skill development has proven to be a powerful tool for reducing poverty and increasing self-reliance, particularly for women and youth who often face limited access to economic opportunities.

At the center of this intervention is Mission Shakti, our flagship program in Jagdishpur. Through this initiative, 1,170 women received structured training in tailoring and beauty services. Under Project Swavalamban, 48 women artisans upgraded their skills in traditional crafts like Chikankari and Moonj weaving. Along with these trainings, there were health awareness meetings with ASHA workers and Anganwadi teams to promote well-being alongside economic empowerment.

In parallel, 425 youth were engaged through technical and vocational skill-building programs at our Indorama Shaktiman Vocational Training Center. Of these, 250 underwent formal training, and 175 secured employments.

~2,600
beneficiaries reached in Jagdishpur through skill development and income generation initiatives.



Women artisans trained in Moonj Weaving

Photo credit: Indorama Jagdishpur

Supporting Women's Economic Independence

In the communities we serve across West Bengal, we recognize that empowering women is one of the most effective ways to drive sustainable development. By equipping them with practical skills, we aim to unlock their potential toward financial self-reliance and dignity.

In collaboration with Hope Kolkata Foundation, The WE Foundation, and MNG Academy, we implemented Project Saksham, a focused

vocational training program in tailoring and beautician services across Kolkata, Purba Medinipur, and South 24 Parganas. These initiatives have not only improved household incomes and reduced economic dependency but have also created a ripple effect, encouraging community-wide participation, strengthening local enterprises, and building long-term social empowerment.



Placement of ISVTC Pass out Trainees, Jagdishpur

Photo credit: Indorama Jagdishpur

~230 women

beneficiaries reached in West Bengal through tailoring and beautician training and start-up kits.

Success Story: Empowering Women, Enriching Communities

In Darou Khoudoss, many women lacked access to formal training, stable income, and visibility within local value chains. We partnered with local authorities and training associations to promote economic empowerment through practical skills in processing local cereals that are affordable, widely available, and in high demand across Senegal.

Over eight weeks, we trained 158 women in agri-food processing, enabling them to increase earnings by up to 40 percent compared to traditional trading. The training supported entrepreneurship, financial literacy, and income generation. The program concluded with a community exhibition and award ceremony, highlighting the participants' achievements and commitment.

To sustain the impact, we announced the construction of new training units to expand access. This initiative is a step toward empowering women, strengthening families, and building resilient communities.



Women trained in Agri-food processing

Photo credit: ICS Senegal

Success Story:

Creating a New Identity

Coming from a financially constrained household, Mrs. Madhumita Rana lacked the skills and confidence to start anything. She enrolled in the beautician training program supported by Indorama, where she received six months of hands-on training and a beauty kit to begin her journey. She is now employed at a professional salon and contributes meaningfully to her household income.

“This training has been a turning point in my life. I’ve not only learned professional skills but also gained the confidence to earn independently. Today, I am able to support my family by working in a beauty salon.”

- Mrs. Madhumita Rana
Kolkata, West Bengal



Mrs. Madhumita working at a salon after completing the beautician training program by Indorama

Photo credit: Indorama Haldia

Enhancing Rural Prosperity

As part of our income generation and skill development efforts, ICS Senegal conducted a targeted farmer training program that benefited around 1,000 farmers by equipping them with practical knowledge on sustainable agricultural practices, conservation techniques, and processing of agricultural products. This initiative resulted in improved productivity through the adoption of efficient farming methods and enhanced income for farmers by strengthening their capabilities in post-harvest handling, processing, and access to local markets.



Farmer implementing a water management technique

Photo credit: ICS Senegal

Success Story:

From Limited Means to Local Enterprise

Madam Obarijima, a resident of Agbonchia Community, operated a small provision store that served her neighborhood with basic household items such as food, toiletries, and beverages. Financial constraints limited her ability to expand and meet growing demand.

Through the Indorama microgrant for Women, Obarijima received much-needed business support that allowed her to significantly expand her store's inventory.



Madam Obarijima, recipient of a microgrant in Nigeria

Photo credit: Indorama Nigeria

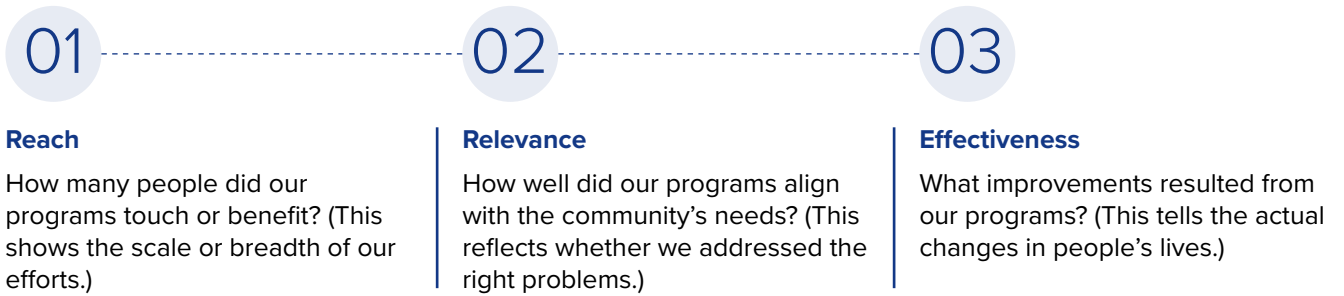
“My journey is a testament to resilience, determination, and the power of opportunity. With Indorama's support through the Business Support Grant for Women, I was able to overcome financial barriers and turn my talent into a thriving business. This experience has shown me that when passion meets the right resources, success isn't just possible—it's inevitable.”

- Obarijima Jacob, Agbonchia Community, Nigeria

SDG	Outcome	Indirect benefits
<p>SDG 1: No Poverty</p> <p>Target 1.2 - By 2030, reduce at least by half the proportion of men, women and children of all ages living in poverty in all its dimensions according to national definitions.</p>	<p>Women who participated in micro-business training increased household income by improving business practices, leading to greater financial independence and reduced poverty risks in their communities.</p>	<p>The increase in household income reduced dependency on informal or unstable income sources.</p> <p>It also contributed to better nutrition, children's education, and healthcare access, enhancing overall family well-being.</p>
<p>SDG 8: Decent Work and Economic Growth</p> <p>Target 8.3 - Promote development-oriented policies that support productive activities, decent job creation, entrepreneurship, creativity and innovation.</p> <p>Target 8.5 - By 2030, achieve full and productive employment and decent work for all women and men, including for young people and persons with disabilities, and equal pay for work of equal value.</p>	<p>Beneficiaries were empowered through vocational and technical skill development programs, resulting in enhanced employability, job creation, and financial security.</p>	<p>The creation of home-based businesses generated demand for local services and suppliers. This ripple effect stimulated neighborhood-level economic activity and motivated other aspiring entrepreneurs.</p> <p>The vocational and technical training strengthened human capital, contributed to reduced youth unemployment.</p> <p>Communities may have benefited from reduced migration pressures and improved local productivity.</p>
<p>SDG 10: Reduced Inequalities</p> <p>Target 10.2 - By 2030, empower and promote the social, economic and political inclusion of all, irrespective of age, sex, disability, race, ethnicity, origin, religion or economic or other status.</p>	<p>Women from marginalized backgrounds gained technical and entrepreneurial skills through income generation programs, leading to improved dignity, financial stability, and greater inclusion in local economies.</p>	<p>By equipping women from underserved backgrounds with market-relevant skills, the programs contributed to narrowing gender and socio-economic gaps.</p>

IMPACT ASSESSMENT

In 2024, we conducted three impact assessments to see how much difference our CSR programs made. These assessments reflected the programs' outcomes on three criteria:



The assessments were as follows:






















1. **Health programs across** Indorama Corporation - primary healthcare facilities, healthcare outreach, and service delivery.
2. **Individual operating company (OpCo) assessments:**














How we assessed (methods and data sources):

- | | |
|---|--------------------------------------|
| 1. Program records and documents | 3. Key Personnel Interviews |
| 2. Beneficiary surveys | 4. Selected site observations |

In the table below, each row corresponds to a set of programs implemented in a geography (e.g. ICS, Senegal or IJ, India) and is categorized by Reach, Relevance, and Effectiveness. The summary highlights the programs' findings on beneficiary numbers, whether the program met an identified need, and what changed for the better.

OpCo and Geography	REACH (How many)	RELEVANCE (Fit to need)	EFFECTIVENESS (What changed)	KEY TAKEAWAYS
Healthcare programs Participating OpCos from Nigeria, Senegal, Uzbekistan, and India	<p> 99% of the surveyed users accessed our upgraded medical facilities.</p> <p> 96% of the respondents chose Indorama's provided medical services over other options.</p> <p> 97% of survey takers reported lower treatment costs, 83% received faster treatment.</p>	<p> Newly established medical facilities addressed the healthcare needs of the communities.</p> <p> Treatment at Indorama-supported clinics was more affordable.</p> <p> Many beneficiaries found Indorama health camps their only option for check-ups.</p>	<p> Beneficiaries reported receiving improved medical delivery service.</p> <p> Healthcare providers confirmed better clinical outcomes, indicating system-wide healthcare impact.</p>	<p>Proximity and affordability are key drivers of healthcare preference.</p> <p>For most poor communities, outreach functions are the primary points for checkups.</p> <p>Reduced costs, travel, and waiting are strongly associated with improved service quality.</p> <p>Consistently better clinical outcomes may lead to long-term sustainability.</p>
ICS, Senegal	<p>150K people reached through ~150 CSR projects.</p> <p> Free medical checkups for 8,500 people. 969 people fitted with prosthetics.</p> <p> 43K farmers trained in agriculture; ~3,000 farmers benefited from free water from ICS. </p> <p> 600 students accessed upgraded school infrastructure.</p> <p> Energy access provided to ~600 community members.</p>	<p> Healthcare support met the community's maternal care and cancer screening needs.</p> <p> Delivered agriculture training and regular supply of water  that addressed farms' low yields and community sanitation needs.</p> <p> Constructed classrooms, toilets, and distributed desks to schools as a response to community needs.</p>	<p> People who received prosthetics restored their mobility and daily function.</p> <p> Training farmers in crop/fertilizer best practices cuts losses, boosts yields.</p> <p> Improved school infrastructure encouraged enrolment and attendance.</p> <p> Mitigated electricity shortage in rural communities through green energy production.</p>	<p>High demand for outreach indicates programs are reaching in remote communities.</p> <p>Training paired with ongoing agronomy guidance gives higher results.</p> <p>Infrastructure upgrades in schools improve the learning environment and safety.</p>

OpCo and Geography	REACH (How many)	RELEVANCE (Fit to need)	EFFECTIVENESS (What changed)	KEY TAKEAWAYS
IIJ, India	<p> 504 youth trained in garment, beautician, auto, electrical, and data-entry trades.</p> <p> 54 trained students were placed in various companies, enabling direct workforce integration.</p> <p> The kitchen gardening initiative benefited over 300 families.</p> <p> Adoption of Passport to Earning program for youths (14-29 years of age).</p> <p> 272 beneficiaries participated in health camps.</p>	<p> Vocational training areas were aligned to local job demands.</p> <p>Kitchen gardens improved food security. </p> <p> The Passport to Earning program equipped youth with 21st-century skills aligned with local employment needs.</p>	<p>At the Vocational Training Centre, 41% of students secured placements in multinational companies. </p> <p>The kitchen gardening initiative helped enterprising beneficiaries increase their monthly income. </p> <p> Health camps improved the communities' general health awareness.</p>	<p>Employer linkages lead to higher job placement rates.</p> <p>Kitchen gardens improve household nutrition and income, with basic agronomy and market know-how.</p> <p>Digital literacy has the greatest value when they are pathway into jobs.</p> <p>Health camps tend to raise utilization for basic screening and referrals.</p>

Across geographies, programs show strong reach, clear fit to local needs, and meaningful improvements in health, livelihoods, and learning environments of the communities.





We're deepening our bonds with the communities we serve, listening more, acting together, and creating lasting solutions rooted in local realities.

Photo credit: ICS Senegal



CSR REPORT
2024



SINGAPORE (Registered Office)

143 Cecil Street,
#14-00 GB Building,
Singapore 069542

www.indorama.com